

# Television and Entertainment Licensing Authority

## Complaint Form

Ref. No. : LM \_\_\_\_\_  
(For Official Use)

### I Notes for Complainant

1. To allow us to investigate your complaint, please provide us with sufficient information such as the name of the programme, advertisement or other broadcasting material, the broadcast date, time, channel and a brief description of the complaint. Please also leave your correspondence address, email address or fax number with us if you would like to be informed of the investigation results in writing.
2. Please fax the completed complaint form to Television and Entertainment Licensing Authority. (Fax No.: 2507 2219)
3. The information you provided in Part II and Part III will be used for the purposes which are directly related to this complaint. Complaints without sufficient details for follow-up will not be processed.
4. Complainants have the right to request access to and correction of their personal data submitted for this complaint in accordance with the Personal Data (Privacy) Ordinance. Enquires concerning the personal data access and correction should be submitted in writing to the Departmental Secretary of Television and Entertainment Licensing Authority, 39/F., Revenue Tower, 5 Gloucester Road, Wanchai, Hong Kong.

### II Particulars of Complainant

Name : Title:  Mr/ Ms  
(Please put a tick in the appropriate box)

Telephone No. (Day Time) :

Address: (to be completed if a written reply is required)

E-mail Address/Fax No.: (to be completed if a written reply is required)

### **III Details of Complaint**

#### **Type of complaint:**

- Programme                       Advertisement                       Programme Promo  
 Reception Problems                       Others

(Please put a tick in the appropriate box)

#### **Title:**

Broadcast Date: \_\_\_\_\_

Broadcast Time: \_\_\_\_\_

#### **Channel:**

##### **Television**

##### **Domestic Free Television Programme Service**

ATV: \_\_\_\_\_

TVB: \_\_\_\_\_

##### **Domestic Pay Television Programme Services**

Cable TV: \_\_\_\_\_

NOW Broadband TV: \_\_\_\_\_

TVB Pay Vision: \_\_\_\_\_

##### **Non-domestic Television Programme Services**

Station: \_\_\_\_\_

Channel: \_\_\_\_\_

##### **Radio**

Commercial Radio: \_\_\_\_\_

Metro Broadcast: \_\_\_\_\_

RTHK: \_\_\_\_\_

**Others:**

**Details of Complaint:**